



# Carroll County Health Department Directory of Services

[www.carrollhealthdepartment.dhmdh.gov](http://www.carrollhealthdepartment.dhmdh.gov)

## MISSION STATEMENT

The Mission of our Health Department is to create and sustain a community of wellness in Carroll County. Our commitment is to assure the optimum quality of life by empowering the public with knowledge and resources through advocacy and community partnerships.

Larry L. Leitch, M.A., M.P.A.  
*County Health Officer*

Elizabeth M. Ruff, M.D.  
*Deputy  
County Health Officer*

### ENTRANCE A



Administration  
Environmental Health

### ENTRANCE B



Health Clinics  
WIC

*The following is a listing of Health Department services in alphabetical order:*

**Addictions, Detention Center ..... 410-386-2622**

Provides assessment, evaluation and referral for inmates incarcerated at the Detention Center. Conduct addiction programs at the Detention Center consisting of individual and group counseling, relapse prevention, and case management. No Fee.

**Addictions, Outpatient ..... 410-876-4800**

Assessment/Evaluation, individual counseling/therapy, consultation, pharmacotherapy, and continuing care services, family education counseling, group therapy, relapse prevention, referral, case management and follow up. Fee based on income and sliding fee scale. (Use Entrance B)

**Addictions, Inpatient - Shoemaker Center, Sykesville..... 410-876-4800**

Provides assessment, referral approval and transfer for treatment at the Shoemaker Center program. The facility provides residential treatment for alcoholism and substance abuse that requires monitoring in a 24 hour facility with nursing coverage. Services are available to individuals who are 18 years of age or older. Length of stay varies. Treatment consists of group and individual therapy, educational lectures and films, family education, and participation in community based self help groups. Fees are based on individual's income and a sliding fee scale.

**Administrative Care Coordination Unit/  
Ombudsman Program (ACCU) ..... 410-876-4941**

Provides education about Medicaid and HealthChoice programs and assists clients with accessing needed health care services and with locating providers in the managed care system. (Use Entrance B)

**Adult Evaluation and Review Services (AERS) ..... 410-876-4949**

Evaluation and coordination of services for frail elderly and chronically ill adults with disabilities to maintain living at home or to help locate the most appropriate placement for those who can no longer reside at home. (Use Entrance B)

**AIDS.....410-876-4771, 410-876-4752**

Education, testing, counseling, case management, HIV positive clinic. (Use Entrance B)

**Audiology ..... 410-876-4449**

**Behavioral Health and Addiction Coordinating Council..... 410-876-4800**

Interagency group appointed by the Carroll County Commissioners that serves as the local Alcohol and Drug Council, Core Service Agency Advisory Council and the Criminal Justice Advisory Board. This group is tasked with development of Strategic Plans for Substance Abuse for Carroll County, review of legislation affecting substance abuse, mental health and criminal justice, review of Core Service Agency local plan and input into the criminal justice planning system for the County.

**Best Beginnings ..... 410-876-4930**

A prenatal program for women who are not eligible for health insurance including Medical Assistance. Program includes assistance with entering into prenatal care, prenatal education, referrals to local resources, and home visits by a nurse. Interpreter services available. Must meet financial eligibility guidelines.

**Birth Certificates/Vital Records ..... 410-857-5000  
410-876-2152, 410-875-3390**

Applications for a certified copy of a Maryland Birth Record (birth certificate) accepted Monday through Friday, from 8:30 a.m. to 3:30 p.m. for citizens born in Maryland. Proper photo identification and payment required. Certificates may also be requested by mail, phone, fax or on-line through the Division of Vital Records at 800-832-3277 or 410-764-3038. (Use Entrance A)

**Blood Pressure ..... 410-876-4900**  
Screening and education available. (Use Entrance B)

**Breast and Cervical Cancer ..... 410-876-4423**  
Free mammogram and GYN exam in a physician's office for women 40-64 meeting financial criteria. Diagnostic and Treatment program for breast and cervical cancer treatment, if eligible, for any age. (Use Entrance B)

**Building Permits ..... 410-876-1884**  
Reviews building permit applications received through the Carroll County Permits and Inspections Office for compliance with Department of Health and Mental Hygiene, Maryland Department of the Environment, and Carroll County Health Department requirements. (Use Entrance A)

**Burning, Air Quality ..... 410-876-1884**  
Maintain clean air by resolving open burning complaints, instructing individuals and companies in proper open burning through the issuance of permits. (Use Entrance A)

**Camps ..... 410-876-1884**  
Health and safety inspections. (Use Entrance A)



**Car Seats/KISS ..... 410-876-4448  
(Kids in Safety Seats)**  
Infant, toddler and booster car seat loaner program, car seat safety checks, by appointment only, and education on child passenger safety. Loan fees. (Use Entrance A)

**Carroll County Long Term Treatment Facility ..... 410-876-4800**  
Provides assessment and referral approval and transfer for treatment at the Carroll County Long Term Treatment Facility. The facility provides residential treatment for alcoholism and substance abuse that requires monitoring but does not require 24 hour nursing care. Services are available to individuals who are 18 years of age or older. Length of stay varies. Treatment consists of group and individual therapy, educational lectures and films, family education, and participation in community based self help groups. The program is limited to Carroll County residents. Fees are based on individual's income and a sliding fee scale.

**Child Fatality Review Board ..... 410-876-4927**  
Interagency Board which reviews child deaths (age 0-18) in the County and recommends system changes to improve child health and safety.

**Child Health Case Management ..... 410-876-4942**

Assessment, education and case coordination for children 0-18. Home visiting, resource finding, and acts as liaison between physician, schools and other community agencies. (Use Entrance B)

**Chronic Disease Case Management ..... 410-876-4949**

Nursing case management services to the frail elderly, chronically ill and disabled adults. Services include general health assessment, blood pressure monitoring, medication teaching, and community resource networking. (Use Entrance B)

**Chronic Disease Prevention ..... 410-876-4958**

Individual and community-based education, screening and counseling related to leading causes of chronic disease. Screenings include blood pressure, cholesterol, body composition, and health risk appraisal. (Use Entrance B)

**Cigarette Restitution Fund Program..... 410-876-4443**

Programs to reduce tobacco use and reduce cancer-related illness and deaths in Carroll County. Tobacco programs include monitoring compliance with tobacco laws, community outreach and education and tobacco cessation programs. Cancer programs include education and outreach about cancer prevention and screening for colorectal cancer. (Use Entrance A)

**Colposcopy ..... 410-876-4930**

Specialty services for follow-up of abnormal pap smears for women of any age. Parent consent needed under age 18. (Use Entrance B)

**Communicable Diseases ..... 410-876-4936, 410-876-4815**

Individual and community disease investigations, disease surveillance, information and education. (Use Entrance B)

**Death Certificates ..... 410-857-5000, 410-876-2152, 410-875-3390**

Applications from Funeral Directors accepted to file and copy Certificates of Death of Carroll County residents, Monday through Friday, from 8:00 a.m. to 10:00 a.m. Proper photo identification and payment required. Requests by mail are provided by the Division of Vital Records at 800-832-3277 or 410-764-3038. (Use Entrance A)

**DENTAL SERVICES**

**Adult Tooth Extraction Clinic..... 410-876-4928**

Adult tooth extraction services (except wisdom teeth) by appointment. Applicants must be Carroll County residents over the age of 18; Medicaid recipients or qualify by income based on a sliding fee scale; and meet other program eligibility criteria. Phone Catastrophic Health Planners, Inc. at 410-871-0751 to register. (Use Entrance B)

**Dental Access Program..... 410-876-4928**

Reduced-fee non-emergency dental referral program for youth and senior citizens on a short term basis. Applicants must be 2½ to 21 years or over the age of 60; Carroll County residents; no dental insurance; no health coverage under Medical Assistance; and within financial limits of fee scale. Dental services provided by participating private dentists. (Use Entrance B)

**Pediatric Dental Clinic..... 410-876-4918**

Pediatric dental services by appointment for children under age 15 who reside in Carroll County and who qualify for Medical Assistance/Maryland Children’s Health Insurance. Services include exams, cleaning, fluoride, x-rays, dental sealants, extractions and restoration procedures. No orthodontic procedures. (Use Entrance B)



**DWI Assessments..... 410-386-2889**

Provide assessments for two District and three Circuit courts for persons with charges related to alcohol or substance abuse.

**Emergency Preparedness..... 410-876-4817**

Plans for an integrated response to, and recovery from, a public health emergency through partnerships with governmental agencies, private industry and through public education. (Use Entrance A)

**Family Planning ..... 410-876-4930**

See Women's Health. (Use Entrance B)

**Fetal/Infant Mortality Review Board ..... 410-876-4932**

Interagency board which reviews fetal/infant deaths in the County and makes recommendations for system changes to improve maternal and child health.

**Flu Shots..... 410-876-4900**

For clinic dates, locations, and times see your local newspapers, our website or call the flu hotline 410-876-3003. Clinics usually begin mid-September or early October.

**Food Services ..... 410-876-1884**

Education for facility staff in proper food handling and sanitation procedures, and inspection of restaurants, grocery stores, temporary events, etc. to protect against foodborne illness. Investigates complaints received concerning food safety.



**Hazardous Materials ..... 410-876-1884**

Information and referral service. (Use Entrance A)

**Health Education & Information ..... 410-876-4965**

Community education and prevention programs on current public health topics. Health information and resources available.

**Health Planning and Improvement..... 410-876-4943**

Develops annual local health plan for the county, which is also available on the website. Maintains baseline and trend data for community health improvement activities.

**Highway Safety/Mid Western Coalition..... 410-876-4819**

Public education awareness program and information dissemination including topics such as impaired driving, underage drinking, pedestrian safety, seatbelts and mature driving. (Use Entrance A)

**Interpreter Services .....English 410-876-4949; Spanish 410-848-7446**

Interpreter Services are available for all programs within the health department by calling the above numbers. Services must be requested prior to the visit or appointment.

Para obtener Servicios de Interprete en Espanol: (410) 876-4949

Linea hispana para dejar mensajes: (410) 848-7446

Servicios con interprete estan disponibles para todos los programas dentro del

Departamento de Salud Llamando a los numeros arriba mencionados. Para obtener

Servicios con interprete estos deben ser solicitados antes de la visita o cita.

<b>Immunizations - Adults .....</b>	<b>410-876-4936, 410-876-4815</b>
Flu and pneumonia shots, pre- and post-exposure rabies shots, meningococcal vaccine, Hepatitis A & B vaccine. (Use Entrance B)	
<b>Immunizations - Child .....</b>	<b>410-876-4938, 410-876-4942</b>
Childhood immunizations available. Call for available hours. (Use Entrance B)	
<b>Indoor Air Quality Act.....</b>	<b>410-876-1884</b>
Administers regulations related to providing a healthy indoor air quality environment in enclosed places which are accessible to the public and investigates complaints from citizens concerning people smoking in indoor public areas in Carroll County. (Use Entrance A)	
<b>Infants and Toddlers .....</b>	<b>410-876-4437</b>
Provides evaluations and treatment services for infants and toddlers, birth to age three, who are experiencing a delay in development or who have a diagnosed condition that may cause a delay.	
<b>Injury Prevention/Carroll County Safe Kids.....</b>	<b>410-876-4448</b>
Up-to-date information on preventing unintentional injuries. Topics include bike safety, fire prevention, motor vehicle safety, playground safety, poison prevention, etc. Safe Kids Carroll County Coalition is a member of Safe Kids USA ( <a href="http://www.safekids.org">www.safekids.org</a> ). Safe Kids Van is available at child passenger safety seat checks and community events throughout the County. (Use Entrance A)	
<b>Inspections, Institutions .....</b>	<b>410-876-1884</b>
Environmental inspections of foster care, child care centers, assisted living homes, group homes and schools, etc. (Use Entrance A)	
<b>Land Development/Use .....</b>	<b>410-876-1884</b>
Review subdivision and commercial site plans to ensure adequate water supplies and safe disposal of wastewater; research and respond to requests relating to environmental site assessments; evaluate zoning appeals as they relate to water supply, wastewater disposal, and other environmental concerns. (Use Entrance A)	
<b>Lead, Case Management .....</b>	<b>410-876-4900, 410-876-4942</b>
Mother and child assessment, education and case management of all children with elevated lead levels. (Use Entrance B)	
<b>Lead, Education, Awareness, &amp; Detection .....</b>	<b>410-876-4984</b>
Programs to educate, serve, and protect pregnant and parenting families with children 0-6 years of age from lead poisoning.	
<b>Lead, Environmental .....</b>	<b>410-876-1884</b>
Education and referral for lead paint concerns. (Use Entrance A)	
<b>Maryland Children's Health Program (MCHP) .....</b>	<b>410-876-4916 410-876-4960, 410-876-4914</b>
Enrollment in the Medicaid Managed Care System for eligible pregnant women, and children. (Use Entrance B)	

**Maternal & Child Health Case Management..... 410-876-4942**

Assessment, education and case coordination services for pregnant women and children age 2 and under. Resource finding, liaison between physicians and other agencies. (Use Entrance B)

**Medical Assistance (Medicaid) Transportation Services ..... 410-876-4813, 410-876-4924, 410-876-4971**

Services for eligible Carroll County Medical Assistance recipients who have no other means of transportation to medically necessary health care services. Transport available Monday through Friday, from 7:00 a.m. to 5:00 p.m. This service is not to be used in the event of an emergency (911).

**Medical Assistance Personal Care Program (MAPC).....410-876-4948, 410-876-4954**

Assistance with activities of daily living in the home for persons with chronic illness, disability, or the frail elderly that have Medical Assistance health insurance. (Use Entrance B)

**Mental Health, Core Service Agency (CSA) ..... 410-876-4440**

This unit is responsible for planning, managing, and monitoring publicly funded mental health services for Carroll County. The CSA does not provide direct mental health services to consumers. Services are provided by a network of provider agencies free of charge for medical assistance participants and are provided to uninsured consumers on a sliding fee scale. Anyone not previously served by the Public Mental Health System must meet medical assistance or Primary Adult Care financial eligibility criteria. For assistance locating services, please call the CSA or Value Options at 1-800-888-1965. (Use Entrance B)

**Mold..... 410-876-1884**

Information and referral service. (Use Entrance A)

**Nutrition ..... 410-876-4981**

Nutrition information, educational presentations, and technical nutrition consultation. (Use Entrance B)



**On-Site Sewage Disposal System Grants..... 410-876-1884**

Administers a grant program which provides financial assistance for repairing on-site septic systems that are failing and cannot be repaired with a conventional septic system. The degree of the public health impact, the degree of the environmental impact, the property owners' income, and the owners' readiness to proceed with the work are all factors considered in awarding these grants. Issues permits for and conducts inspections of septic system upgrades funded under the Bay Restoration Fund which is administered by the Maryland Department of the Environment. (Use Entrance A)

**Partnership for a Healthier Carroll County, Inc. .... 410-876-4965**

An affiliate of Carroll Hospital Center and the Carroll County Health Department is a private, nonprofit community led organization that seeks to build capacity for both health and quality of life improvement. Visit [www.HealthyCarroll.org](http://www.HealthyCarroll.org) to learn more.

**Prenatal Education ..... 410-876-4825**

Free childbirth classes, breast-feeding classes, & CPR basics. Coordinates Maryland's Largest Baby Shower in Carroll County. (Use Entrance B)

**Public Information ..... 410-876-4973**

Identifies appropriate resource for information within the health department.

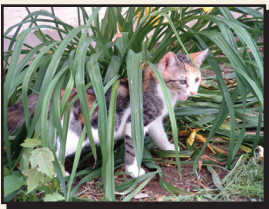


**Public Information Act Requests ..... 410-876-1884**

Processes numerous requests for information related to water, sewerage, food service facilities and other programs in the Bureau for people doing environmental assessments on property, Realtors, homeowners and others. These are processed on first-in first-out basis and may take several weeks to research and process. (Use Entrance A)

**Public Pools, Spas and Bathing Beaches ..... 410-876-1884**

Health and Safety inspections to prevent the spread of disease and minimize safety hazards associated with licensed public facilities. (Use Entrance A)



**Rabies/Zoonotic Diseases ..... 410-876-1884**

Prevent the spread of rabies to humans by investigating animal bites, advising citizens, and conducting anti-rabies vaccination clinics for cats, dogs and ferrets. (Use Entrance A)

**Radon ..... 410-876-1884**

Information and interpretation of radon test results. (Use Entrance A)

**School Health ..... 410-876-4900, 410-876-4942**

Vision and hearing screening, fluoride rinse program, home visiting, health and prevention consultations.

**School Health and Safety Inspections ..... 410-876-1884**

Inspects all schools in Carroll County for health and safety hazards and provides a written report to the operator of the school. (Use Entrance A)

**School Health Council..... 410-876-4927, 410-876-4922**

Private citizens and Carroll County agencies provide leadership and advice on the development and promotion of comprehensive school health programs. Participation of Carroll County residents welcomed.

**Sewage ..... 410-876-1884**

Prevents pollution and protects water supplies through evaluation of soils, review of sewage disposal system design and inspection of system construction under Health Department permits. Investigates complaints of overflowing sewage and polluted water. Investigates the extent of municipal wastewater overflows in cooperation with system operators and recommends measures to minimize public health impacts related to an overflow. (Use Entrance A)

**Sexually-Transmitted Diseases ..... 410-876-4900, 410-876-4770**

Clinic services including exams, testing, treatment, education and contact follow-up. (Use Entrance B)

**Septage Water Haulers ..... 410-876-1884**

Ensures septage is properly hauled and disposed by inspecting and licensing septage waste hauler trucks. (Use Entrance A)

**Tanning Spas..... 410-876-1884**

Investigates complaints concerning required parental consent for minors to use tanning facilities and ensures compliance with the regulations. (Use Entrance A)

**Tobacco Prevention and Cessation..... 410-876-4429**

A program of the Cigarette Restitution Fund. Education and resources about tobacco use prevention, secondhand smoke and tobacco cessation. Also provides free tobacco cessation programs, individual counseling and assistance with nicotine replacement products. (Use Entrance A)

**Tuberculosis (TB) ..... 410-876-4900, 410-876-4770**

Testing and treatment of active TB, including follow-up, contact investigation, and education. (Use Entrance B)

**Vector-Borne Disease Prevention ..... 410-876-1884**

Prevents the spread of diseases spread by rodents, insects and other vectors by investigating complaints related to the growth of weeds or accumulation of garbage and requires abatements of conditions determined to be a health hazard. (Use Entrance A)

**Volunteer Services..... 410-876-4973**

Anyone interested in volunteering for student service learning hours, student internships, or community services can call for dates and times of health department programs in need of assistance.



**Water Quality ..... 410-876-1884**

Prevent water-borne illness through evaluation of well sites, construction inspections, issue well permits, collect and analyze drinking water samples. Monitor non-community water supplies. Investigate groundwater contamination. (Use Entrance A)

**West Nile Virus ..... 410-876-1884**

WNV surveillance and threat assessment. Provide education regarding personal protection from mosquito bites and reduction of mosquito habitats. (Use Entrance A)

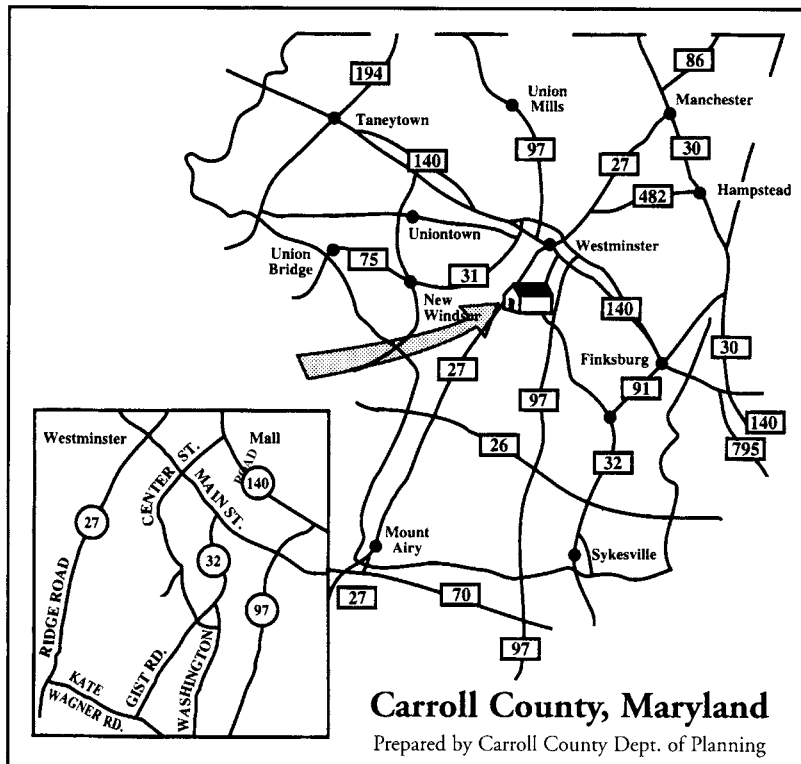
**Women, Infant and Children - WIC ..... 410-876-4898**

Supplemental food and nutrition education program for pregnant and post-partum women and children through age five. (Use Entrance B)

**Women's Health Services..... 410-876-4930**

Combination of services for women and their partners from puberty to menopause. Services include family planning clinic, gynecology clinic, community education, outreach, and advocacy. (Use Entrance B)





*From Hampstead, Manchester*

27 South  
Turn left onto Main Street (Westminister)  
Turn right on Center Street  
Cross over Green St.  
Health Dept. on the right

*From Sykesville, Eldersburg*

97 North  
Turn left onto Rt. 32  
Turn left onto Center Street  
Go straight at 4-way stop sign  
Health Dept. on the left after Farm Museum

*From Mt. Airy*

27 North  
Turn right onto Main Street (Westminister)  
Turn right onto Center Street  
Cross over Green St.  
Health Dept. on the right

*From Taneytown*

Rt. 140 East  
Turn right onto Center Street (Westminister)  
Go straight at 4-way stop sign  
Go through two lights  
Health Dept. on the right

*From Finksburg*

Rt. 140 West  
Turn left on Center Street (Westminister)  
Go straight at 4-way stop sign  
Go through two lights  
Health Dept. on the right



# Public Health

Prevent. Promote. Protect.

## Carroll County Health Department Directory of Services

Street address:  
290 S. Center St.  
Westminster, MD 21157

Mailing address:  
P. O. Box 845  
Westminster, MD 21158-0845

Main lines:  
410-857-5000 • 410-876-2152 • 410-875-3390  
Linea hispana para dejar mensajes: (410) 848-7446  
[www.carrollhealthdepartment.dhmdh.org](http://www.carrollhealthdepartment.dhmdh.org)

*If you are unable to locate a service, please call our switchboard:  
Monday - Friday 8:00 a.m. - 5:00 p.m.*

*Photo Credit  
Carroll County Department of Tourism  
Carroll County Health Department*

The Americans with Disabilities Act applies to the Carroll County Government and its programs, services, activities, and facilities. If you have questions, suggestions, or complaints, please contact Jolene Sullivan, the Carroll County Government Americans With Disabilities Act Coordinator, at 410-848-9707, 876-5253, 875-0094, and TTY No. 410-848-9747. The mailing address is 10 Distillery Drive, First Floor, Suite 101, Westminster, MD 21157.